

Electronic Visit Verification (EVV): *What You Need to Know*

Electronic Visit Verification (EVV) is a technology that automates the gathering of service information by capturing time, attendance and care plan information entered by a home care worker at the point of care.

If you or a loved one receive care through the NOW or COMP, ICWP, CCSP or SOURCE Georgia Medicaid waivers, then you will be required to utilize the EVV system.

Under the 21st Century Cures Act, Georgia must implement EVV for Medicaid-Funded Personal Support Services/Community Living Support Services by January 1, 2020 and Home Health Care Services by January 1, 2023.

At a minimum, EVV electronically verifies the:

- Type of service performed
- Individual receiving the service
- Individual providing the service
- Date the service was provided
- Location of service delivery
- Time the service begins and ends

Why does this matter?

While supporters of EVV believe that real-time information will improve billing accuracy and quality of service delivery and reduce fraud, waste and abuse in the Medicaid system, there are also some concerns.

Consumers are concerned that the EVV system Georgia adopts might invade their privacy or limit independence and community integration. Thoughtful implementation and stakeholder input are crucial to the success of EVV.

What You Can Do

1. Find a public forum to attend by visiting the [Georgia Department of Community Health's EVV webpage](#).
2. Attend GCDD's educational webinar on Friday, September 14 from 12:00 p.m. to 1:00 p.m. Visit [GCDD's website](#) to learn more.
3. Learn more by visiting the [Georgia's Department of Community Health's Facebook page](#) and [The Center for Public Representation's EVV webpage](#).
4. [Email your questions and concerns](#) about EVV to the Georgia Department of Community Health.